

To: Ruhl, Christopher[Ruhl.Christopher@epa.gov]
From: Broussard, Rebecca
Sent: Wed 8/12/2015 8:27:19 PM
Subject: FW: 8/12 Call Center Questions

FYI questions the local county call center is getting. We are not equipped to answer these types of questions.

From: Lori Zazzaro [mailto:LZazzaro@sjbhd.org]
Sent: Wednesday, August 12, 2015 1:53 PM
To: Broussard, Rebecca
Subject: FW: 8/12 Call Center Questions

From: Lori Zazzaro
Sent: Wednesday, August 12, 2015 12:09 PM
To: Claire Macpherson <CMacpherson@sjbhd.org>
Subject: 8/12 Call Center Questions

- Sediment – What should the public do if they have:
 - Collected contaminated soil from their yard
 - Contaminated soil from overflowed water into their pasture
- Concerned Travelers – receiving calls from travelers who are trying to discern if they should cancel their trip to the contaminated areas.
- Volunteers – How do we direct those who want to volunteer?
- Pathways – Is this airborne?
- Affected area – need a better defined area. Residents in Bayfield are calling to have their water tested
- Well Testing – who is authorized to have a well tested? Owner, property manager, tenant? Legal ramifications if it's not the owner?

- Well Testing Status – What is the turnaround time from contacting the call center to being contacted to set up an appointment?
- Water Distribution – Is it water bottles, gallons jugs, etc? Is there a place where people can shower?
- Current Events – Can we have a list of upcoming meetings (ie visits from the governor), recap of what was said, etc.

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